

Helpful Contact Numbers

Blue Cross and Blue Shield of Texas

Individual and Family Plans	Contact Information
ACA (Health Reform) Education Hotline	(866) 427-7497
New Enrollment	(855) 896-2227
Member Customer Service	(888) 697-0683
Away From Home Care® (away from home urgent care)	Call the toll free number on the back of your ID card
Plans	
Medicare Plans	(855) 204-5295
Dental Plans	
Dental Customer Service	(888) 697-0683
Dental Sales	(888) 697-0683
Additional Contact Information	
Texas Department of Insurance	(800) 578-4677
Blue Access for Members SM (BAM SM)	bcbstx.com/member
Blue365® Deals	(855) 511-BLUE
Membership Address	Blue Cross and Blue Shield of Texas P.O. Box 660771 Dallas, TX 75266-0771 Attn: Membership
Claims Address	Blue Cross and Blue Shield of Texas P.O. Box 660044 Dallas, TX 75266-0044

Questions?

Visit ThinkBlueTX.com or call **866-427-7497** 8 am to 5 pm CT



BlueCross BlueShield of Texas

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The information provided in this document is based on current information, should not be considered comprehensive and should not be relied upon for benefit decisions.

Blue Cross and Blue Shield of Texas, a Division of Health Care Service Corporation, a Mutual Legal Reserve Company, an Independent Licensee of the Blue Cross and Blue Shield Association

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Directorio

Blue Cross and Blue Shield of Texas

Coberturas para individuos y familias	Información de contacto
Información sobre la Ley de Cuidado de Salud a Bajo Precio, Affordable Care Act, en inglés (Reforma sanitaria)	(866) 427-7497
Nuevas solicitudes de cobertura	(855) 896-2227
Servicios al Cliente para asegurados	(888) 697-0683
Away From Home Care® (coordinación de atención inmediata fuera del área de servicio)	Llame al número para llamadas sin costo en su tarjeta de asegurado.
Coberturas	
Coberturas Medicare	(855) 204-5295
Coberturas dentales	
Servicio al Cliente para asegurados con cobertura dental	(888) 697-0683
Venta de coberturas dentales	(888) 697-0683
Información de contacto adicional	
Departamento de Seguros de Texas	(800) 578-4677
Blue Access for MembersSM (BAM)SM (sitio web seguro para asegurados)	espanol.bcbstx.com/member
Ofertas Blue365®	(855) 511-BLUE
Asuntos relacionados con las pólizas	Blue Cross and Blue Shield of Texas P.O. Box 660771 Dallas, TX 75266-0771 Attn: Membership
Reclamaciones	Blue Cross and Blue Shield of Texas P.O. Box 660044 Dallas, TX 75266-0044

¿Tiene preguntas?

Visite ThinkBlueTX.com o llame al **866-427-7497**, de 8:00 a. m. a 5:00 p. m., Hora Centro.



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